



CTFRC Privacy Policy

Privacy Statement

Protecting privacy on the Internet is crucial to Internet-based business and the Internet economy. CTFRC has created this privacy statement to demonstrate our commitment to the individual's right to privacy. This Privacy Statement covers personal information, non-personal data collection and aggregate reporting.

This Privacy Statement applies to all CTFRC websites and domains. We bind our employees to observe your privacy and confidentiality rights.

What information do we collect?

- We collect information from you when you submit content to our site.
- When registering as a Vendor or Shopper our site, you may be asked to enter your: name, e-mail address, mailing address, product information, or applicable phone numbers.
- You may visit our site anonymously.

What do we use your information for?

Any information we collect from you may be used in one of the following ways:

- To improve our website.
- To improve customer service.
- To process transactions that you have specifically requested.

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested (if any).

How do we protect your information?

Do we use cookies?

Cookies are used on our website. Cookies are used to assist Shoppers & Vendors with their sessions. A cookie is a small file that is sent from a secure server to the browser of the local computer of the person visiting the website. A cookie stores temporary session information relating to the website visitor, however does not collect information from a person's personal computer itself; it simply determines whether or not that visitor is anonymous (or transient), or whether they have logged into the website as a Shopper or Vendor. Once you login as a Shopper / Vendor, the session cookie is used to keep you logged in as that shopper or vendor as well, and times-out with no site activity after a set period of time.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information other than for the express purpose of delivering the purchased product or service requested. This does



not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety.

Third Party Links

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Third Party Services:

We use a tool called “Google Analytics” to collect information about use of this site. Google Analytics collects information such as how often users visit this site, what pages they visit when they do so, and what other sites they used prior to coming to this site. We use the information we get from Google Analytics only to maintain and improve the site’s technical performance. Google Analytics collects the IP address assigned to you on the date you visit this site, rather than your name or other identifying information. We do not combine the information collected through the use of Google Analytics with personally identifiable information. Google’s ability to use and share information collected by Google Analytics about your visits to this site is restricted by the Google Analytics Terms of service, available at <http://www.google.com/analytics/terms/us.html>, and the Google Privacy Policy, available at <http://www.google.com/policies/privacy/>. You can prevent Google Analytics from recognizing you on return visits to this site by disabling cookies on your browser.

PIPA (Personal Information Protection Act) Compliance

Because we value your privacy we have taken the necessary precautions to be in compliance with the Personal Information Protection Act. We therefore will not distribute your personal information to outside parties without your consent except as permitted by this policy or by law.

Children’s Online Privacy Protection Act Compliance

We are in compliance with the requirements of COPPA (Children’s Online Privacy Protection Act). We do not collect any information from anyone under 13 years of age. Our website, products and services are all directed to people who are at least 13 years old or older.

Online Privacy Policy Only

This online privacy policy applies only to information collected through our website and not to information collected offline.

Your Consent

By using our site, you consent to this privacy policy.

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page.



More information on PIPEDA:

More information on The Personal Information Protection and Electronic Documents Act (PIPEDA) :
<https://www.priv.gc.ca/en/privacy-topics/privacy-laws-in-canada/the-personal-information-protection-and-electronic-documents-act-pipeda/>

Contacting Us

If there are any questions regarding this privacy policy you may contact us via phone at (250) 371-4100 or at 801 McGill Road, Kamloops, BC V2C 6R1.

This policy was last modified on May 15, 2026.